

Attorney General Martha Coakley

One Ashburton Place

Boston, MA 02108

Dear Attorney General,

I am writing to request that your office investigate the Voluntary Homeowner Insurance Market's 437% rate increase allowed by the MA Division of Insurance for Territory 37, the Cape and Islands, from 1994-2011 as shown from the MA DOI own Homeowner Reports.

We believe this 437% rate increase is excessive, unjustified, and unreasonable.

These excessive rates have been a huge financial hardship on Homeowners of the Cape and Islands, along with increased wind deductibles and increased replacement values.

The low Loss Ratios in Territory 37 prove the Voluntary Insurers have been making millions of dollars in profits at the expense of the Cape and Island citizens. *Insurers* have also made over \$ 280 million in profit in the Fair Plan since 2005.

We feel the Commissioner of Insurance has failed to do his duty under the law to protect the homeowners of Territory 37 from excessive rate increases by Voluntary Insurers.

"File and Use" rate filing procedure does not remove the important responsibility of the Commissioner of Insurance to do his duty to protect the consumers from excessive rates.

We ask the Commissioner of Insurance to order a hearing on current homeowner rates of the Voluntary Market and disapprove them and require refile based on his findings. Insurers shall provide proof that filings are based on proven accurate hurricane models for MA whose outputs correlate to our MA historic past of MA landhitting hurricanes which include accurate predictions of vulnerability of our homes from wind. We ask that reinsurance amounts are proven accurate and shown how calculated, the cost, and were based on valid long term models.